



FGR Online

General Industrial Equipment Supplies

COMPANY PROFILE 2026

**We supply.
We deliver.
We stay.**

A global industrial equipment supplier working with OEMs and manufacturers, supplying businesses in Africa and international markets.

ABOUT US

Industrial equipment, supplied with OEMs and manufacturers

FGR Online (General Industrial Equipment Supplies) supplies industrial equipment, systems and components to businesses in Africa and international markets. We work with OEMs and manufacturers so that equipment, documents and warranty support come from the source, with one accountable contact from enquiry to after-sales.

10+

Equipment categories

16+

Industries covered

100+

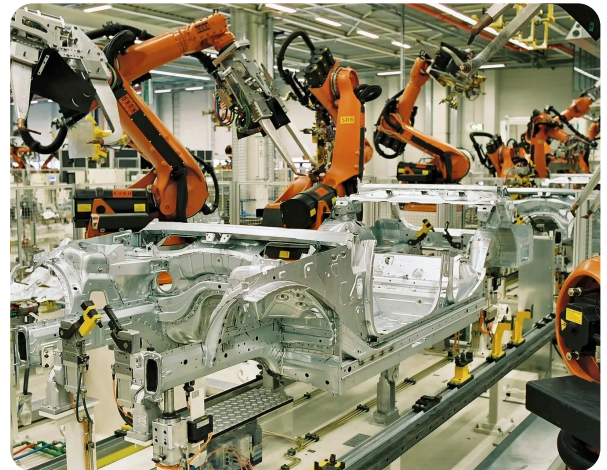
Catalogue products

2019

Established

Company details

Registered name	Formal Grand Resources (Pty) Ltd
Trading as	FGR Online
Registration number	2019/074429/07
Registration date	12 February 2019
Tax number	9807209177
Established	2019
Head office	B2164 Main Street, Pongola, KwaZulu-Natal, South Africa
Website	www.fgronline.co.za
Email	info@fgronline.co.za
Phone and WhatsApp	+27 63 076 9938



One supplier from enquiry to after-sales

Every order follows the same four steps, with the specification, delivery terms and warranty arrangements set out in writing.



01

Tell us what you need

A specification, datasheet, nameplate photo or a clear description of the duty.



02

We specify and supply

Equipment from the OEMs and manufacturers we work with, checked against your requirement.



03

We deliver

A clear quotation, then freight to your site or port if you need it.



04

We stay

Warranty, spares and support handled with the OEM, through one contact.

What customers can expect

- ✓ One accountable contact from the first enquiry to after-sales support
- ✓ Quotations that state the manufacturer, origin, lead time, delivery terms, documents and warranty arrangements
- ✓ Specifications shown with their source, and anything still to be confirmed flagged before you order
- ✓ Manufacturer branding and documentation supplied as issued by the OEM
- ✓ Freight to your door or port quoted together with the equipment



Supply, delivery and support

Each service is labelled by who delivers it, and every quotation confirms the exact scope.

Delivered by FGR Online

Coordinated by FGR Online with the OEM

Through OEMs and partners



Delivered by FGR Online

OEM distributor partnerships

We invite OEMs and manufacturers to discuss appointing FGR Online as an official distributor across Africa or in other agreed territories.



Coordinated by FGR Online with the OEM

Warranties

Warranty cover is set by the manufacturer and stated in writing in each quotation. FGR Online is your point of contact if you need to make a claim.



Delivered by FGR Online

Logistics

Freight and delivery arranged and quoted per shipment, with the route, Incoterm and estimated transit time stated before you commit.



Through OEMs and partners

Installation and commissioning

Installation, commissioning and start-up are carried out by the manufacturer or its approved partner where they offer it for the equipment you buy.



Through OEMs and partners

Operator and maintenance training

Training on operation and routine maintenance, provided by the manufacturer or its partner where offered for that equipment.



Through OEMs and partners

Maintenance and servicing

Planned maintenance and repairs through the manufacturer or its service partners where available. FGR Online supplies spare and wear parts directly.



Through OEMs and partners

Design and manufacturing

Equipment built or adapted to your specification is designed and manufactured by the OEM. We put your requirement to manufacturers and quote what they can build.



Delivered by FGR Online

Customer support

Questions before and after you buy, answered by phone and WhatsApp during business hours, with one point of contact for each order.

What we supply

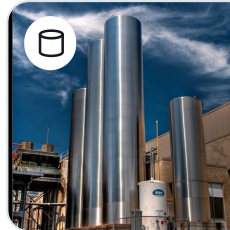
117 products across 10 categories in the 2026 Product Catalogue, and equipment beyond it quoted to your specification.



Brewery and beverage

Brewhouse systems, Fermentation and bright tanks, CIP cleaning units, Heat exchangers and process piping

11 catalogue products



Tanks and pressure vessels

Liquid oxygen and cryogenic tanks, Stainless, fuel, water and chemical storage tanks, CO2 and LPG tanks, Air...

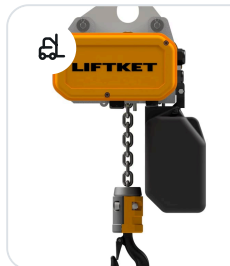
13 catalogue products



Pumps, valves and hydraulics

Centrifugal process and water pumps, Slurry pumps, Ball, gate, butterfly and check valves, Hydraulic power units

12 catalogue products



Material handling and lifting

Forklift trucks, Belt and roller conveyors, Electric chain and wire-rope hoists, Overhead and gantry cranes

12 catalogue products



Process and manufacturing machinery

Mixers and agitated tanks, Decanter centrifuges, Hammer and grinding mills, Materials testing machines

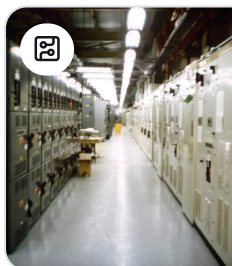
12 catalogue products



Motors, power and air

IEC induction motors, Variable frequency drives, Diesel generator sets, Screw air compressors, Industrial fans

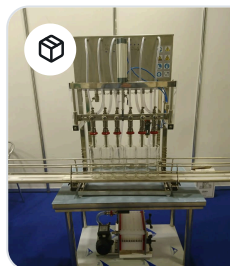
13 catalogue products



Electrical and instrumentation

LV switchboards and MCCs, Flow meters, Pressure and level transmitters, Control panels

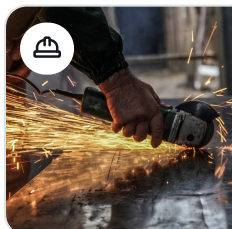
11 catalogue products



Packaging machinery

Liquid filling machines, Carton sealers, Pallet stretch wrappers, Labelling and capping machines

11 catalogue products



Tools, hardware and PPE

Angle grinders and drills, Magnetic drilling machines, Safety helmets and head protection, Workshop hardware

11 catalogue products



HVAC and refrigeration

Water chillers, Cooling towers, Cold rooms and blast freezers, Air-conditioning and dehumidification

11 catalogue products

Who we supply

Every sector is covered with the same depth: typical equipment needs, buying considerations and what to include in a request for quotation.



 **Agriculture and agribusiness**



 **Automotive and transport**



 **Beverage production and breweries**



 **Chemicals and process industries**



 **Construction and infrastructure**



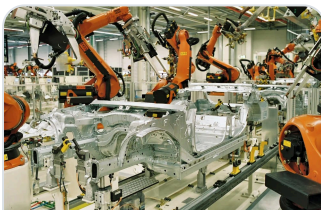
 **Food processing**



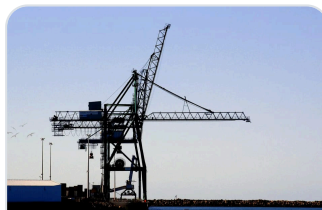
 **Forestry and timber**



 **Healthcare and hospitals**



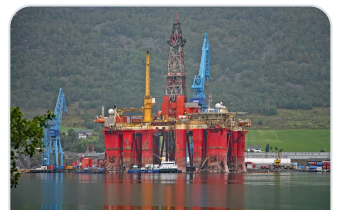
 **Manufacturing**



 **Marine and ports**



 **Mining and minerals**



 **Oil, gas and energy**



 **Packaging and logistics**



 **Pharmaceuticals and laboratories**



 **Pulp and paper**



 **Water and wastewater**

Brands we represent



✓ REGISTERED DISTRIBUTOR, SOUTHERN AFRICA

FGR Online is the registered distributor for Southern Africa for Hong Hui Machinery (Binzhou Honghui Machinery Co., Ltd.): cryogenic storage tanks for liquid oxygen, nitrogen, argon, CO2 and LNG, micro-bulk tanks and dewar cylinders, quoted, delivered and supported through FGR Online.



Liquid oxygen (LOX) storage tank, 1,000 to 100,000 kg



Hong Hui cryogenic liquid storage tank, 1 to 100,000 m³



Cryogenic liquid cylinder (dewar), 175 L to 1,000 L

FOR OEMS AND MANUFACTURERS

Appoint FGR Online as your official distributor

We invite OEMs and manufacturers to discuss appointing FGR Online as an official distributor across Africa or in other agreed territories. Territory, product scope, pricing, warranty handling and support responsibilities are agreed in writing, and your branding and documentation are kept as issued.

-  A route to buyers across Africa
-  Terms agreed in a distribution agreement
-  Accurate catalogue presentation

Logistics, warranty and support

Equipment is only useful once it is on site and working. Delivery and after-sales arrangements are part of every quotation.



Logistics

Arranged and quoted per shipment, with the route, Incoterm and estimated transit time stated before you commit.

- Door delivery
- Port delivery (FCL)
- Port delivery (LCL)
- Air freight



Warranty

Warranty cover is set by the manufacturer and stated in writing in each quotation. FGR Online is your point of contact for claims and takes them up with the manufacturer.



Spares and support

Spare and wear parts quoted from nameplate data and part numbers. Questions answered by phone, WhatsApp and email during business hours. Installation, training and maintenance are available through the OEM or its partners where offered.

What to send with a spare-parts request

- 01** A clear photo of the equipment nameplate, showing make, model and serial number.
- 02** The part number from the manual or parts list, if you have it.
- 03** Photos of the part itself from several angles, with a ruler or tape measure for scale.
- 04** Key dimensions: shaft diameters, bore sizes, bolt patterns, thread sizes.
- 05** Material, if known, and the operating conditions the part sees.
- 06** The quantity needed and the date it is required.

CONTACT

Have a specification? Send it.

Datasheets, drawings, nameplate photos or a list of part numbers are all useful.
Request a quote online or send them to us directly.



WEBSITE

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WHATSAPP

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HEAD OFFICE

B2164 Main Street, Pongola, KwaZulu-Natal,
South Africa



BUSINESS HOURS

Monday to Friday 08:00 to 17:00; Saturday
09:00 to 13:00 (SAST)



FGR Online

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